recruitment@the-chp.com
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Housekeeper Southampton

Current date: 09/11/2026

Date created: 22/04/2026

Salary
£13 per hour
Department
Operations
Location
Southampton
Type
Part Time
Permanant

About Us

Our group of companies specialises in housing solutions, supporting organisations with complex accommodation needs across the Corporate, Healthcare, Construction, and Insurance sectors. Backed by over 20 years of experience, it delivers tailored accommodation strategies, combining short and long-term housing, property management, and bespoke client support.

Objective of position

Our Housekeeper position will be committed to providing high quality cleaning and housekeeping that maintains our reputation as the go to place for premium serviced apartments. You will work as part of a team to deliver the highest standards of cleanliness in preparation for guest check in’s.

We have apartments in Ocean Village, Woolston and Central and are set to open more and more over the next 12 months.

Duties and Responsibilities

- Provide a first-class cleaning service across all apartments, leaving the property looking perfect in all areas ready for guest arrivals.
- Work with our employed housekeepers to ensure timely change overs.

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- Providing the highest standard cleaning service across all properties, including:
- Keep facilities and common areas clean and maintained
- Vacuum, sweep and mop floors
- Clean and stock kitchens
- Clean and stock bathrooms/ toilets
- Clean up spills with appropriate equipment
- Collect and dispose of rubbish
- Replenish linen and make up beds to brand standards
- Properly clean upholstered furniture
- Ensuring a high attention to detail when cleaning
- Reporting any maintenance issues immediately to the relevant team
- Ensure change over plans are checked and adapted to for each guest i.e high chairs, travel cots etc

Performance Criteria

The Housekeeper will be successfully fulfilling the requirements of the position when:

- The standard of work is in line with The Corporate Housing Partnership brand and quality standards.
- Maintenance issues are reported in a timely fashion, as required.
- The housekeeper is pulling together with the other members of the housekeeping team (whether in-house or outsourced) to create a positive and friendly working environment.
- There are minimal instances where the Guest Experience and Operations Executive requires work undertaken to be re-worked.
- Training is attended regularly to ensure that best practice cleaning processes are adopted and followed.

Person Specification

- UK driving licence and own car essential
- Previous experience in a high-end hotel/ holiday rental cleaning environment
- High attention to detail
- A positive and can-do attitude
- The ability adhere to standards and procedures
- An ability to be flexible with working hours
- Excellent professional appearance and positive interpersonal skills
- Flexibility towards seasonal working arrangement

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Essential experience:

2 + years in housekeeping environment

2 + years working in holiday rental or serviced apartment sector

2 + years working in high quality accommodation

Role Type: Monday to Friday 30hrs or 20hrs – 9 am – 3pm or 10am to 2pm

Benefits:

- Additional leave
- Group Life Insurance
- Casual dress
- Company events
- Company pension
- Cycle to work scheme
- Employee discount
- Flexitime
- Health & wellbeing programme
- Referral programme

Why Join Us?

You'll be part of a collaborative, ambitious team within a business experiencing rapid growth. This role offers variety, responsibility, and the opportunity to make a meaningful impact on the quality and performance of our property portfolio.

Link: https://www.tchp-talent.co.uk/vacancies/housekeeper-cleaner/

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